

### Prioritizing Relationships

SCI's Life Cycle Services center combines streamlined logistics with repair and test services in order to reduce cost and realize a fully integrated solution. We've based our business on a sturdy IT backbone, implementing universal Shop Floor Data Collection (SFDC) throughout the facility for a controlled, consistent process. This translates into efficiency on our end, as well as greater value for our customers.

Whether it's one of our products, or an item from a third-party source, SCI can handle virtually any repair service with unrivaled speed and effectiveness. We use a common tool set throughout our modular process, ensuring maximum flexibility as we craft a custom solution to your unique requirements.

From startups to corporate giants, companies of all sizes benefit from SCI's wealth of experience. We place a priority on relationships, investing the time needed to fully understand every customer's individual goals.

### Single Point of Contact

Unlike our competitors, we design, develop, manufacture and support all of our products in a single location, our headquarters in Huntsville, Alabama. We manage each and every segment of a product's life cycle from start to finish, which helps us develop uncommonly strong relationships with our partners.

SCI offers customers the means to repair and test products in a manner that is unmatched by the competition. We

develop tests ranging from functional to qualification, with all required testing completed on-site. We deal with a wide variety of end users, managing ITAR-controlled programs and providing test-development services including product qualification and engineering. In addition, SCI is a certified FAA repair center (#9S8R247C).

### Reverse Logistics

SCI enables the world's leading technology companies to reduce costs in managing activities such as re-manufacturing, refurbishment and warranty management. Backed by our experienced design, test, quality and manufacturing engineers, our proven processes lower operational costs and reduce product defect rates.

The RMA process is key to the Reverse Logistics cycle. When implemented effectively, a successful RMA process results in faster turnaround times—and an improvement on the bottom line. This is why SCI has a dedicated RMA team that provides highly reliable Depot Repair services and Advanced Replacement solutions.

SCI manages the entire RMA process from start to finish:

- › Asset receipt
- › Inspection
- › Functional Test
- › Supply Chain including obsolescence management and counterfeit parts mitigation
- › Quality Inspection
- › Packaging & Shipping
- › Warranty product identification



*To Serve Those Who Serve*



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Depot & Test



SCI  
Serves  
**HERE**  
**Life Cycle  
Services**



# SCI KNOWS

In today's budget-constrained Defense & Aerospace environment, the need for product life extension is greater than ever. As military and commercial platforms age, the risk of obsolescence and reduced capabilities increases. This is why SCI remains firmly committed to providing a complete range of Life Cycle Services through a single point of contact. Our team diagnoses issues and develops a custom approach to refresh your existing platform according to your unique needs. Work with SCI to extend your product's service life with increased capabilities while avoiding obsolescence and the expense of full program redevelopment.

# CRADLE-TO-GRAVE LIFE CYCLE SUPPORT

From NPI to obsolescence refresh, SCI's Life Cycle Services team does it all with unmatched quality and efficiency — all under one roof.

**1,700+**

Average number of annual assembly repairs

**1**

Point of Contact with end-to-end support

**60+**

Years of experience in Defense & Aerospace



#### CERTIFIED & COMPLIANT

SCI is fully CAS compliant and maintains a complete range of certifications for defense, and aerospace work



#### CAPACITY ON-SITE

Our 680,000-sq-ft. facility on a 100-acre campus in Huntsville, AL, provide all the space needed for on-site testing and repairs



#### THIRD-PARTY LOGISTICS

ESD & environmentally controlled warehouse & inventory management. Repack, Store, Pull, Value Add Service, Kit, Pack & ship.



#### TESTING CAPABILITIES

We maintain a wide range of in-house testing capabilities to include ESS, HALT/HASS, flying probe, and more



#### COMPLETE SUPPORT

We offer full product life cycle support from NPI to obsolescence refresh; plus, we're vertically integrated with Sanmina, our parent company



#### HEALTH CHECKS

Monthly maintenance checks on equipment to stay ahead on obsolescence refresh

#### Comprehensive Capabilities

SCI offers a full range of services for managing products through their entire life cycle. From build-to-print / design-to-specification to warranty and non-warranty repair as well as end-of-life solutions, SCI is completely engaged in the entire life cycle of our products. Additionally, SCI can provide component engineering and obsolescence refresh services for more mature products and next-generation products. Some of the services SCI offers include managing last-time buys, designing and performing form/fit/function interface updates, and accomplishing full product redesigns.

Reverse engineering and obsolescence refresh services are key differentiators that can provide a critical product solution when product documentation is not available, or when certain components go end-of-life. Whether it is outsourcing of engineering services or finding solutions to critical component issues, SCI has the skills and capabilities to solve problems that can threaten your ability to meet your demands now or in the future.

#### Repair Services

SCI integrates logistics and repair services with our core engineering, core manufacturing, and supply chain management processes. This integration allows after-market services and end-of-life management to be conducted more quickly, at lower cost, and to the highest quality standards.

SCI is capable of performing repairs and troubleshooting services on a complete range of complex military and commercial aerospace products (FAA repair center #9S8R247C). Before systems or sub-assemblies are repaired, our personnel perform a series of tests according to documented procedures, using some of the most advanced test systems available. In cases where test coverage is poor, inadequate, or unavailable, SCI can develop

more comprehensive test protocols. Once testing is complete and faults have been isolated to component-level failure, products are repaired and refurbished to our customers' individual specifications. SCI's full product life cycle support offering includes reconditioning, re-manufacturing and recertification services for a wide range of products. All products are fully tested to assure performance to design specifications.

Sometimes products need to be returned for performance reasons. SCI recognizes the importance of effective reverse logistics operations and warranty management as a vital component of an end-to-end supply chain service offering.

#### Test Services

SCI provides some of the most advanced and comprehensive test system development services in the industry. Our services include EMI, qualification and environmental testing, all of which we conduct in-house. SCI has expertise developing advanced test systems for high-speed digital, RF and advanced optical products. Whether creating a manual, semi-automated or fully automated test solution, we have the experience necessary to provide a cost-effective and complete solution.

#### Integrated Supply Chain

SCI has the people, processes, tools and experience to manage complex global supply chains. Our inventory management system allows us to identify and track all customer assets at all times. SCI offers a range of integration solutions to include vendor-managed inventory programs, and we're fully capable of conducting both domestic and international transactions. Our extensive experience means we can quickly implement a comprehensive transaction infrastructure to support your entire supply chain. SCI's procurement and planning management organizations promote efficiency and support expeditious returns.